

How to Use Toolkit 8 with Modern Browsers

Follow These Simple Steps

Due to recent updates, Google Chrome, Firefox, and Microsoft Edge no longer support Silverlight plugin. Just like plenty of government apps and websites Toolkit 8 also uses Silverlight.

We are working on the newer version (to be released soon) until then you can follow these steps to use Toolkit 8.

Use IE (Internet Explorer) Instead

Internet Explorer receives regular security updates from Microsoft. In Windows 10, Microsoft Edge is default browser; Internet Explorer (older version) is still available.

In Windows 7 and 8, Internet Explorer is pinned to the taskbar by default (look at the bottom left corner of the screen). For Windows 10 follow these steps:

Step 1: Click on start

Step 2: Click on Windows and accessories

Step 3: You will see the Internet Explorer icon. Click on it

In Windows 10, if you cannot access Toolkit 8 in Internet Explorer 11, then use Enterprise Mode (available with the professional version of Windows).

If you are using *Microsoft Edge*, click on menu and choose open with Internet Explorer. It will quickly open it in Internet Explorer.

Note: You do not have to make Internet Explorer your default browser to use Toolkit 8, just launch it whenever you need it. Click here to install [Microsoft's Silverlight plugin](#).

Install Mozilla Firefox ESR (extended support release)

It is a stable, long-term platform and receives all security updates. Firefox ESR was released on March 7, 2017, and it supports Silverlight plugin.

Click here to download [Firefox extended support release](#).

If you are unsure about version (32-bit or 64-bit), then pick the 32-bit version of Firefox ESR for maximum compatibility.

And to verify whether you are using ESR version or not, click on the menu, go to help and read About Firefox. You will see Firefox ESR.

Use Safari on macOS

In Apple products, Safari is the default browser, and plugins in Safari are disabled. Enable Silverlight by following these steps:

Step 1: Open Safari, in the menu bar, click on Preferences

Step 2: Click on Security tab

Step 3: Find Internet Plug-ins and enable Silverlight.

If you do not see Silverlight, then [click here to install](#).

Use Google Chrome

Google chrome version 45 and later no longer support Silverlight. Please use any of the above-mentioned browser to use Toolkit 8. The option we would recommend is to use Microsoft Internet Explorer
